

CARE Practice info from:

SUSAN HUTCHINSON | Administrator of Affordable Housing, Lutheran Senior Services
LSS Home Office | 1150 Hanley Industrial Ct. | St. Louis, MO 63144

1. Not applicable for us. We do hold Potlucks and healthy eating get together, however.
2. Residents are involved in the choices of items carried in snack Machines
3. Not applicable
4. We have group birthdays, but we also hand deliver birthday cards to the resident's apartment and place a poster by their door wishing them a Happy Birthday
5. Offer Aromatherapy in community space
6. Arrange for a massage therapist on site at a discounted rate.
7. Residents own their own pets,
8. Have a "Visiting" or therapy dog/cat available on a regular basis
9. There is no set wake/go to bed time.
10. Not applicable
- 11 Not Applicable
12. Staff assists with finding family, friends, volunteers o sit with dying resident with the help of Hospice staff.
13. We hold quarterly memorial services for residents who pass.
14. Keep the same
15. Residents are given options when scheduling recertification interviews rather than be told when to come.
16. Work orders and apartment inspections (at least the time of day they are done) are done at the convenience of the resident
- 17 Laundry room is open 24/7
18. A locked rent box is available for residents to drop off rent at a convenient time for them.
19. Activities are open to family and friends.
20. Residents choose destinations for bus trips
21. 24 hour access to computer lab, library, multipurpose room, public TV Wii, etc.